

Lean Services and Office Kaizen *(Improvement)*



The University of Texas at San Antonio's Center for Advanced Manufacturing & Lean Systems (**CAMLS**) is proud to offer this one-day course to the public.

Lean Thinking is not just for manufacturing. Non-manufacturing operations are becoming the larger part of the global economy; so is the hidden waste in them. This course can benefit both service organizations and manufacturers.

Course Content

This course covers the basic lean concepts and discusses how these traditional manufacturing concepts can be extended and related to service industries and office operations. The course includes the eight wastes, lean metrics, and multiple lean tools.

The course presentation includes:

- Classroom learning and discussion
- Multi-media demonstrations
- Interactive simulation games
- Practices and case studies

Taught by UTSA-CAMLS faculty:
<http://camls.utsa.edu/people.php>

June 24 (Tue.), 2014



INFO & REGISTRATION:
<http://camls.utsa.edu/>

What: One-Day Short Course (7 hrs)

When: June 24, 2014, from 8:30am-4:30pm

Where: UTSA Main Campus

(Engineering Building)

Cost: \$250 by June 10, \$300 after

10% Group Discounts Available for:

- Current UTSA students and staff
 - 3 or more from the same organization
- (See CAMLS web site for more information)

Certificates:

Upon successful completion of the course, participant will receive UTSA Continuing Education Units (0.7 CEU for 1-day course) and a CAMLS Lean Services & Office Kaizen Training Certificate.

Who Should Attend

- Company executives
- Directors and business managers
- Management engineers
- Enterprise process engineers
- All administrative and supporting staff

**Center for Advanced Manufacturing
and Lean Systems**

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UTSA

THE UNIVERSITY OF TEXAS AT SAN ANTONIO

**Space is limited, so
enroll now!**