**LEAN in Air Force Human Resourcing**

By: Charles (Chuck) Todd

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**When:** Friday September 12th, 2014, 11:45 AM – 1:00 PM

**Where:** Engineering Building (EB) 3.04.66 on UTSA Main Campus

(MAP: [http://camls.utsa.edu/Event_files/CAMLS_MAP_CIP_Meeting.pdf](http://camls.utsa.edu/Event_files/CAMLS_MAP_CIP_Meeting.pdf))

**RSVP:** Contact Dr. Hung-da Wan (hungda.wan@utsa.edu) to reserve your seat

**Presentation Summary**

Lean in human resource processes is an issue for both public and private organizations. The Department of Defence in particular the U.S. Air Force is no different in this aspect. We are continuously challenged with trying to take care of our most important resource, people, both civilian and military. We are faced with factors and influences that sometimes seem out of our control such as lack of available inventory, ever changing rules and regulations, a work force that is resistant to change, re-organization, and financial constraints. In June of 2003, the Air Force Business Initiative Council, under the direction of then Secretary of the Air Force Dr. James G. Roche, tasked the Air Force Personnel Center to implement Lean Methodology in personnel processes to reduce the amount of time it took to hire a civilian employee and in turn be the first Department of Defence agency to officially use Lean. From that point, Lean was steadily deployed to other civilian processes as well as military processes. The Air Force Personnel Center Lean journey has now spanned eleven years and has enabled Senior leadership to fulfil a commitment to its customers to put the right person at the right place at the right time in the most effective and efficient manner possible despite the ever changing operating environment.

**Speaker Information**

Charles (Chuck) Todd is the Air Force Personnel Centers’ Senior Lean Six Sigma Black Belt and program manager, Joint Base San Antonio – Randolph. Mr. Todd has been employed within the Department of the Air Force, both on active duty and as a civil servant for the past 35 years. Currently, he is the Master Process Owner of over 3,500 personnel related processes impacting 3000 Air Force Personnel Center employees and approximately 1.79 million Air Force members and their families. He holds a BS in Business Administration, Shingo Institute Lean certified, International Institute of Learning certified Six Sigma Black Belt.